

Reservation Policies and Information

Sobriety Under The Sun is providing registration services as a courtesy to its attendees.

What's Included:

Your Conference Registration provides you to admission to all speaker events , all seminars and meetings, the Hospitality Room with coffee, water and snacks, the Friday Night Welcome Reception, Saturday Night entertainment, and the Sunday Morning Spiritual Breakfast.

Extra Events

The Saturday Night Buffet is held outside in a beautiful setting on the Seven Columns Terrace overlooking the Banderas Bay. There is an extra charge for this dinner.

Companion Tickets for the Saturday Night Buffet and Entertainment are available only to guests of attendees who have paid the full registration and regular Buffet fees. Only one Companion Ticket is available to each attendee and the total number of Companion Tickets is limited. Companion Ticket Holders are NOT allowed to attend any other functions unless they pay for a full registration.

The Sober Cruise motors from the nearby Cruise Ship Marina across the beautiful Banderas Bay to a rustic Mexican village. We frequently see whales, dolphins, rays and other wildlife during the cruise. It is held on the Monday following the Conference. There is an extra charge for the cruise as well as a small port entrance fee (not included in your cruise ticket price).

Travel Arrangements:

The volunteer committee members who make these arrangements are not travel agents. We do not arrange air transportation or accommodations other than with the convention hotel.

The Hotel:

We do not have any affiliation with the NH Krystal Hotel. The hotel provides rooms, meeting spaces and meals for our functions in exchange for contracted fees and room rentals of our attendees, speakers and guests.

To ensure that your room request has been correctly reserved by the hotel, we are collecting from you and depositing with the hotel a deposit against the minimum 2 night.

When you check in, the hotel will ask for you to sign a credit card voucher as a guarantee of payment. Upon check out you will pay for the additional room nights you reserved (plus any required taxes, and any incidental expenses incurred during your stay). Please check your final bill carefully to be sure you receive credit for your deposit.

Room Rates are guaranteed and quoted by the hotel in \$US. The rates quoted are per room per night for one or two people to use the room. There is an additional charge of \$35 per person per night for additional people to stay in the room

The rates quoted do NOT include the required taxes and gratuities. These will be added to your final bill.

The maximum number of people that we will reserve per guest room is four (4). Exceptions have been made in cases where families with children have attended. The minimum stay is Friday and Saturday nights. The Casitas (limited number) will accommodate a maximum of 12 people.

The hotel has made these special rates available (3) days before and (3) days after the conference - subject to availability and based on the minimum required stay of Friday and Saturday. Check-In Time is 3:00 PM : Check-Out Time is Noon.

We have taken all possible precautions to ensure that rooms are booked as requested on your registration/reservation form. Until we receive confirmation from the hotel, reservations may be subject to change. For mail in registrations we will confirm with you IF YOU GIVE US AN EMAIL ADDRESS. Sorry, we are not able to provide any confirmations through postal mail.

Conference registration capacity, Saturday buffet, Sober Cruise and hotel rooms are all limited. To insure you get all your requests met, **register early!**

Cancellation Policy

No Hotel deposits can be refunded after December 30th. However hotel deposits are transferable as long as the transfer does not cause a decrease in the total number of room nights booked with the hotel.

Conference registration, Banquet and sober cruise is refundable before January 22nd.

Refunds will be made through Pay pal or via check from our US account. Check refunds will be issued within 60days of request.

If you request a refund more than 30 days after registration, the fee charged by PayPal to Sobriety Under The Sun to process your reservation (a little less than 3%) will not be able to be refunded.

On line registration information:

“User” Registration: (a User Name, password and email address) is all that’s required to use the reservation system. Once you are a registered User, you will be able to access (and modify) all your reservation information for you and anyone else you have registered.

Conference Attendee (“Primary”): For each full participant (person attending the convention and other activities) we ask the home or other contact address. Early registration discounts will be applied automatically.

Guests: As an accommodation, we have a limited number of “Companion” tickets available for the Saturday night activities (please see above). For these attendees we need only the first and last name and the Badge Details.

Badge Details: We ask for this information so we can provide each attendee with a name badge. The City, State or Province and Country need not be the same as the address information provided elsewhere.

Throughout the registration process you will be able to modify any of the information provided for any attendee by clicking on the “Update Contact and Badge Details” button.

To register additional people or to reserve a hotel room, click on the “Continue Shopping” button.

The “Account Summary” page will show you a list of what you have ordered so far.

Hotel Reservations: To make a hotel reservation, click on “Update Contact and Badge Details” on the “Account Summary” page and you will be taken to the “Participant Management” page. There you can click on the “Reservations” button next to any “Primary” attendee (usually the User) to reserve a room.

People in the room: The “Hotel Reservation Details” page asks for the names of the people who will be staying with you in the room. The hotel has asked us to provide this information, but we realize that you may not know all those names when you make the reservation. Please return to the site to provide us that information when you know it. This will prevent problems with the hotel at check in and check out.

Extra Bed: The Suites and Standard Deluxe rooms can accommodate an extra roll out bed. Please let us know if you need one in the appropriate spot on the hotel reservation form. There is no additional deposit required for this, but there will be a charge for it from the hotel at check out.

Note: The hotel rates shown on the “Account Summary” page are the rates you will be paying for the hotel but are NOT the amount of the deposit you will be charged when paying for your reservations on line.

Additional reservations: If you wish to make additional reservations (for new people or for previously registered ones), you can easily do so by logging back in and returning to your “account Summary” page. There you will find information for all the reservations you have made so far. Simply click on the “Continue Shopping” button to access the reservations for anyone already registered or to register additional people.

Cancellations and refunds: If you need to cancel a reservation (or part of one) please click “Contact Us” at the bottom of any page of the website. (Please see Cancellation Policy above).

Privacy Policy: The information collected by us on this site is secure. We do not collect credit card or other sensitive information on our site. We may use the email information you provide to contact you about your reservations or to inform you about the current or future years Convention(s). We NEVER sell or otherwise disclose your information or that of anyone you register to anyone else.

(The sensitive information collected by PayPal is not accessible to us and is protected by their on line security systems. Refer to their website

[https://www.paypal.com/cgi-bin/webscr?cmd= security-center-outside](https://www.paypal.com/cgi-bin/webscr?cmd=security-center-outside) for details).

Attendees release The Convention Committee and the individual members from any causes of action, debts, dues claims and demands of any nature that may arise from any activity associated with the convention.